

Dakshata : Cyber Security Initiative by BCCB

The BCCB proposes to have cyber security awareness program "Dakshata".

This program is to provide guidelines to BCCB employees , Customers , Directors and shareholders to protect from cyber threats. Cyber threats are attacks happening from Internet or Online Digital world. The attacker or hacker can steal your personal information , passwords , Data and it can lead to financial loss.

How hacker can get your information.....?

The hacker can get your information and passwords from your online devices such as mobile , laptop , PC etc. The hacker first sends malware (Malicious software or virus) into your mobile / laptop via Internet.

The Malware resides in mobile / laptop / PC and it then send your Data/ credentials to the hacker.

Sometime Hacker send some Emails with malicious links or attachments. If you click on it then your mobile / PC may get Infected by Malware.

There are some simple steps to protect yourself from Cyber Attacks

1. The Fraudsters are taking advantage of the recent RBI announcement for Deffered EMI in view of COVID-19 and are calling customers to get their Debit / Credit card details and OTP through mobile app. Please do not share your Passwords / OTP / CVV / PIN / Card Details and your personal information to unknown people. The Bank officials never call customers to get passwords,CVV,PIN or OTP
2. Protect your Mobile, PC, Laptop with strong password and change password regularly
3. Check that good Antivirus / Anti-malware is updated on your mobile / PC regularly.
4. Check the system updates and security patches are updated Regularly. Enable Firewall in PC / Laptop System.
5. Do not open SMS or email messages from unknown people.
6. Do not download Email attachments from unknown people.
7. Do not install unknown applications. It can take admin control of your system and hack your mobile / PC.
8. Do not visit untrusted websites or provide your personal details to unknown people.
9. Take Data backup of your system regularly.
10. Uninstall unnecessary softwares or applications from your Mobile / PC
11. Protect your privacy and be vigilant when using social network and Internet
12. Do not use public Wifi or free Wifi for Financial transactions.
13. Do not click on Internet link / attachment sent by Unknown people, as it can be Malware
14. Please Visit your nearest Branch and update your KYC details such as Aadhar number, PAN Number, Mobile Number, Email ID so that Bank can communicate and alert you when necessary. The Bank officials do not call you to get KYC details on phone.
15. If your BCCB ATM card is lost or if any suspicious card transactions are observed please HOTMARK your card by sending SMS HOTC from your Registered Mobile Number to 9222272407
16. In case any query please call BCCB call center 18002602407 or Email to customerservice@bccb.co.in